

Get a complete understanding of chat and mobile data for effective review.

Improve eDiscovery operations with a dedicated tool for processing chat data from Microsoft Teams and mobile platforms.

Why Epiq Legal Solutions

Experience the advantage of solutions from a partner specializing in legal.

Drive decisions with AI solutions that combine people, process, technology, and data.

Retrieve Cloud Attachments

Collect from Microsoft Teams chat and email, obtaining the version sent at the time of the communication.

Make Conversations Contextual

Group messages into coherent conversations based on time or dormancy periods.

Provide Reviewer-Friendly Output

Translate output into Relativity Short Message Format [RSMF] or PDF for legal review.

- Include chat data from Microsoft Teams and mobile device collections.
- Fully represent image-rich conversations by retrieving and incorporating HTML-embedded objects, such as GIPHY, stickers, and emoticons.
- Include Teams Meeting recordings.
- Uncover hidden data by surfacing edited and deleted communications.
- Transform Cellebrite chat data into Relativity Short Message Format [RSMF] files.
- Support global teams by configuring how time zones are presented.

Review-Ready Chat Output



SMS



Teams



Whatsapp



WeChat

Differentiators

- Ensure access to information by including the actual cloud attachments, instead of links that reviewers cannot access.
- Meet security requirements with a range of deployment options including on-premise enterprise installation, an Azure tenant, remote access administration by Epiq, or transactional services model.

The Challenges of Collecting and Reviewing Chat Messages

[Read the Blog](#)

Epiq Chat Connector

Display Conversation in context, including hidden or deleted data.

Original Chat Within Microsoft Teams

1:35 PM

Hi Vanessa, how are you doing? 🍻

The merger will be announced soon

[Project X Update.docx](#)

This message has been deleted. [Undo](#)

Liu, Vanessa 1:38 PM Edited

Hi Joe, thanks for the update

👍

Without Epiq Chat Connector

Each message within the chat conversation is a **separate** entry.

[No Subject] Sent: Mon 6/1/2020 7:09:56 PM [UTC]

From: Robbins, Joe Sent: Mon 6/1/2020 7:09:56 PM [UTC]

To: Liu, Vanessa Sent: Mon 6/1/2020 7:09:56 PM [UTC]

Hi Vanessa, how are you doing?

Directory View

Doc ID	Doc Title	Doc Type	Doc Status	Doc Date	Doc Size	Doc Owner	Doc Parent	Doc Child	Doc Version	Doc Content
1	PP1000	Wily Jeep	Shelly Mustang	06/01/2020 2:00 PM	10-Monkey Branch Garage	PP1000				
2	PP1001	Hi Wily	Shelly Mustang	06/01/2020 2:00 PM	10-Monkey Branch Garage	PP1001				
3	PP1002	Hi Shelly	Wily Jeep	06/01/2020 2:00 PM	10-Monkey Branch Garage	PP1002				
4	PP1003	03 Projected Data Entry	Shelly Mustang	06/01/2020 2:10 PM	10-Monkey Branch Garage	PP1003				
5	PP1004	Hi Joe! Thanks! I will take a look shortly	Wily Jeep	06/01/2020 2:10 PM	10-Monkey Branch Garage	PP1004				
6	PP1005	I wanted to start with you the company's 03 data	Shelly Mustang	06/01/2020 2:10 PM	10-Monkey Branch Garage	PP1005				
7	PP1006	Please dot	Wily Jeep	06/01/2020 2:10 PM	10-Monkey Branch Garage	PP1006				

With Epiq Chat Connector

All items from the conversation are contained within a **single entry**, with access to linked files.

Team: Chat

Active Participants: Robbins, Joe [joe.robbins@company.com](#); Liu, Vanessa [vanessa.liu@company.com](#)

Topic: Chat

Timeframe: 4/29/2025 1:35.21 PM – 4/29/2025 1:38.18 PM

Thread Id: 19:2635d3f7-5c60-410a-8e80-28a14c7b5097_76ab969a-d941-42ca-8ebd-7e5a6c16584f@unq.gbl.spaces

Skype Id: 79f2c659d255d29e0fc4702e0a6548fa3e3834ce9588bbf3e939b6

Subreply Id: 1745920641033

Robbins, Joe 4/29/2025 1:35.21 PM

Hi Vanessa, how are you doing? 🍻

Robbins, Joe 4/29/2025 1:35.48 PM

The merger will be announced soon

Robbins, Joe 4/29/2025 1:36.30 PM

[Project X Update.docx](#)

Robbins, Joe 4/29/2025 1:36.55 PM (Deleted: 4/29/2025 2:51.08 PM)

Call your broker now, the market will find out later this PM

Liu, Vanessa 4/29/2025 1:38.18 PM (Original with Edits)

Thanks, Joe! I think this could pay for the beach house I've been eyeing...

Liu, Vanessa 4/29/2025 1:38.18 PM (Edited: 4/29/2025 2:57.37 PM)

Hi Joe, thanks for the update

Robbins, Joe [joe.robbins@company.com](#) +like 4/29/2025 1:40.49 PM